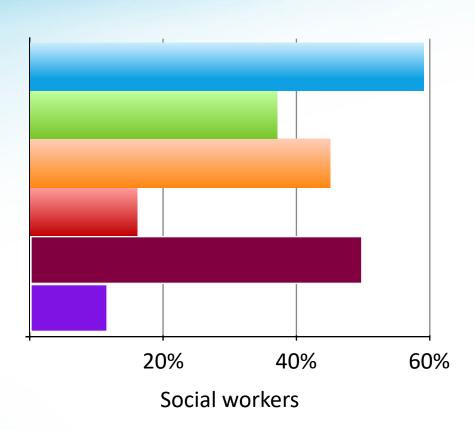
# STSW COVID-19 Survey

Survey was sent to 418 STSW members, 161 of whom responded.



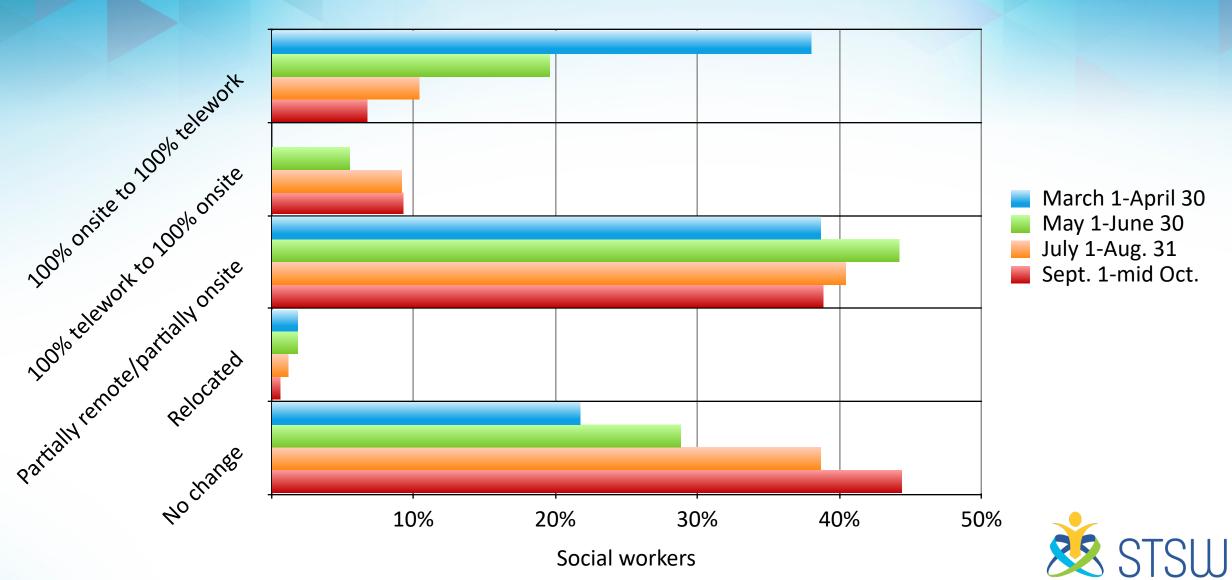
#### Team challenges due to COVID



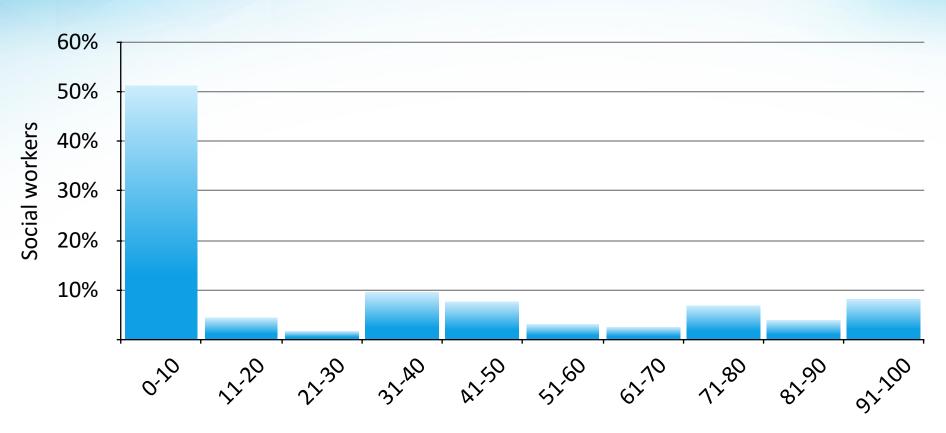
- My team had to stop doing surgeries temporarily.
- My team had to stop doing evaluations temporarily.
- Patient education classes/support groups stopped temporarily.
- Patient education classes/support groups stopped indefinitely.
- Patient education classes moved online.
- My team did not experience any disruption.



#### Worksite changes from pre-pandemic



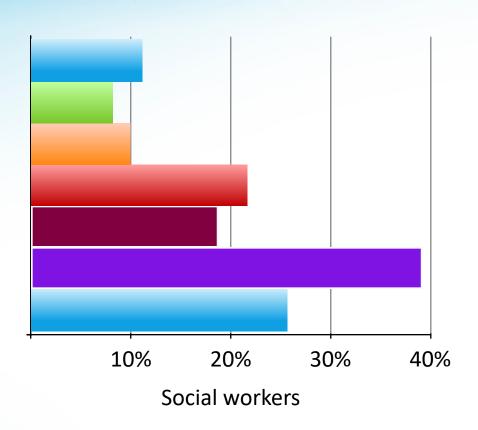
# Current time working remotely



% of time working remotely in mid-October, 2020



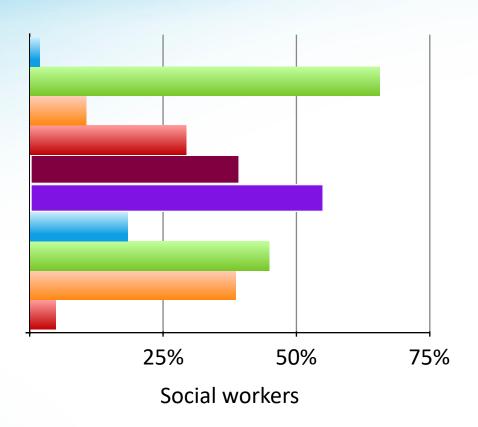
#### Staffing challenges due to COVID



- Reduced hours
- Redeployment
- Furlough
- Covering positions of SWs leaving workforce
- Covering for COVID+ colleagues
- Flexing onsite duties for colleagues who are teleworking
- No challenges



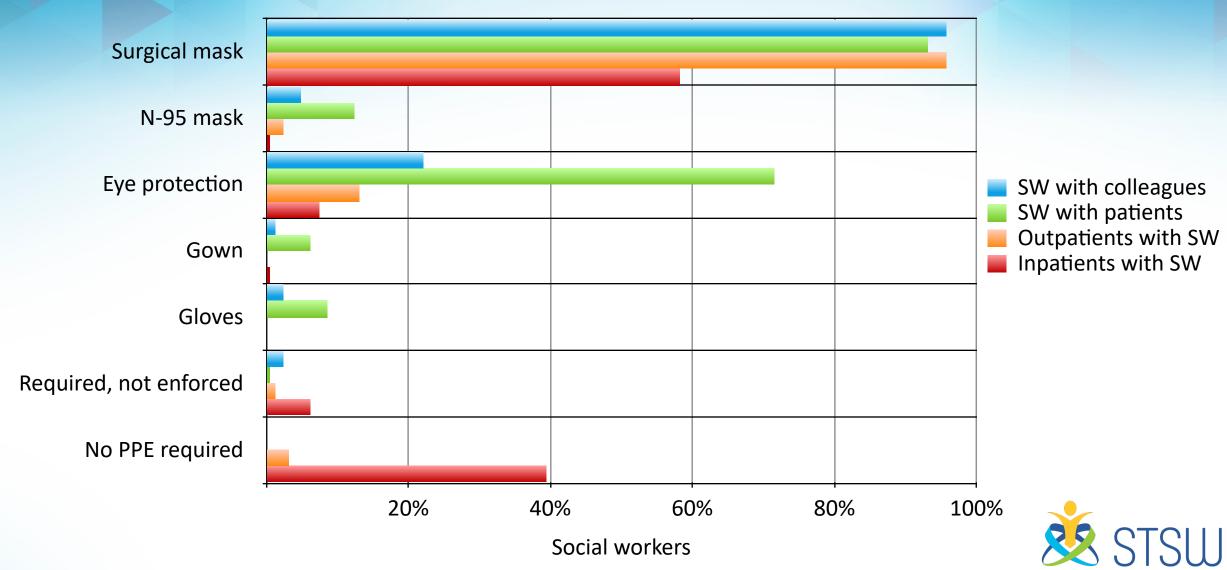
#### Personal challenges due to COVID



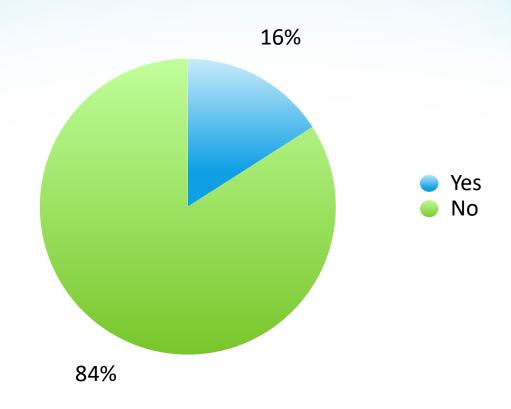
- Sick leave due to contracting COVID
- Anxiety about contracting COVID at work
- Requesting accommodations due to age/health issues
- Juggling telework and kids' virtual learning
- Finding private space for telework
- Learning new methods for telework
- Expenses from setting up a home office
- Technology failures
- Discomfort with wearing PPE
- No personal challenges



### PPE required, COVID not presumed

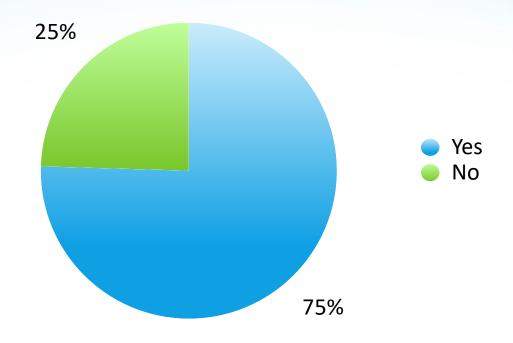


# Do you see COVID+ patients?



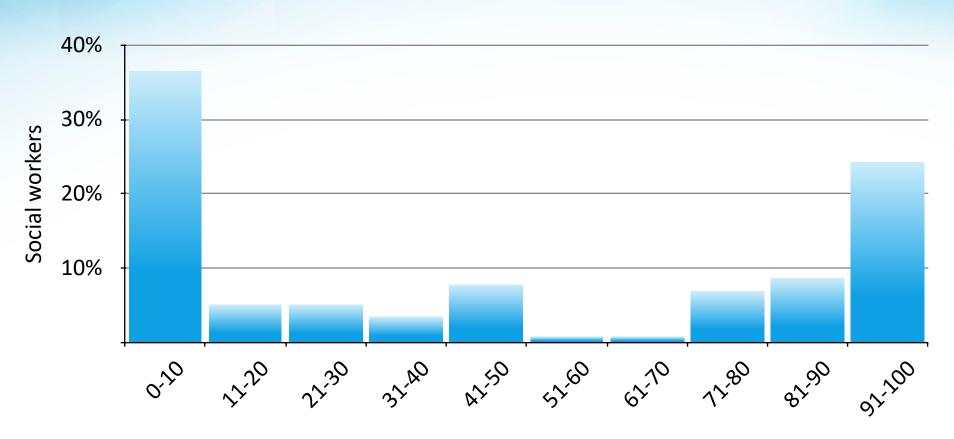


# Do you provide any virtual care now, by phone or video, that you would not have provided virtually prior to the pandemic?





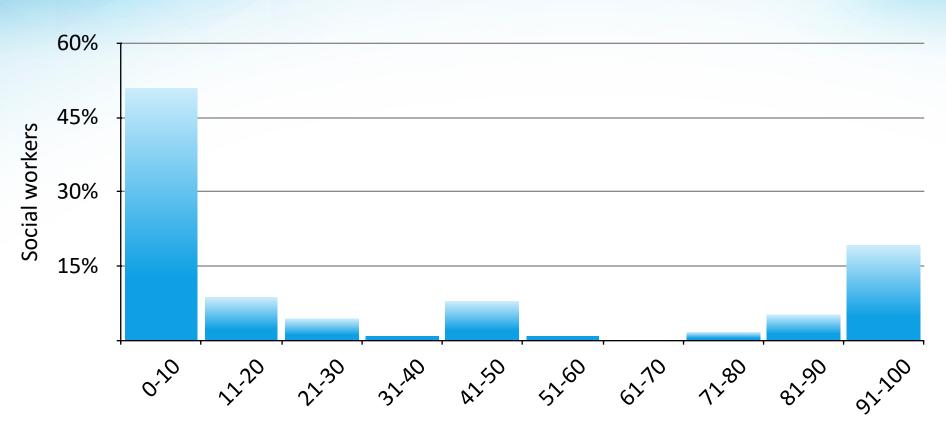
#### New evaluations done virtually







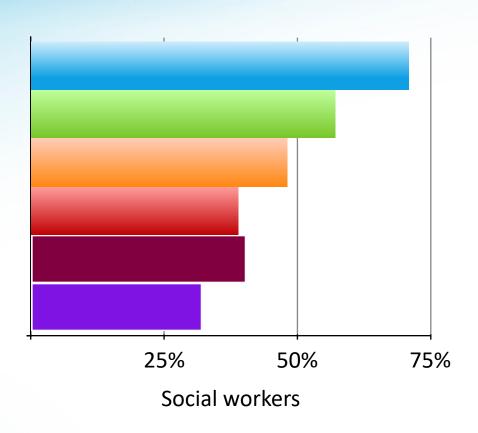
#### Virtual evaluations done by video



% of virtual evaluations done by video



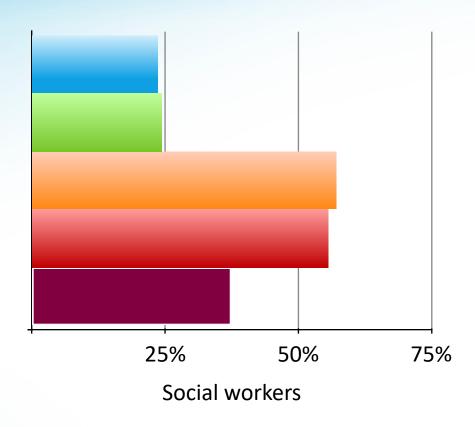
### Challenges with virtual care (1 of 2)



- Harder to assess body language
- Harder to establish rapport
- Harder to include caregivers in the initial evaluation
- Privacy for sensitive questions
- Patients seem more distracted.
- I feel more distracted.



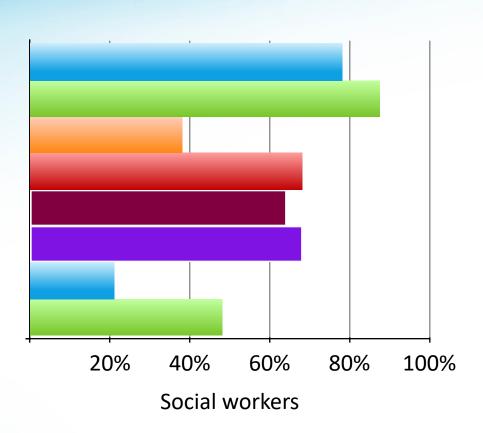
### Challenges with virtual care (2 of 2)



- Greater need to reschedule appointments
- License issues with patients who live out of state
- Technology problems
- Extra steps to provide contact and resource information
- Harder to administer screening tools



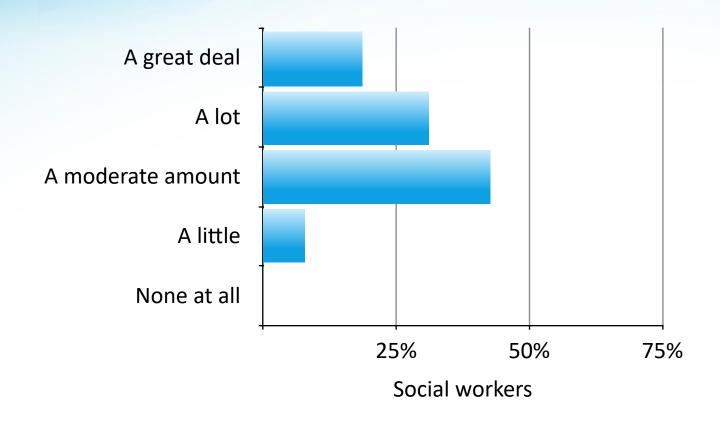
#### Opportunities with virtual care



- No infection concerns
- Saves travel time and expenses for patients
- Easier for patients to manage
- Saves clinic space for visits that must be done in person
- Saves PPE
- More scheduling flexibility
- Easier to type assessment while doing the interview
- See patients in their own environment

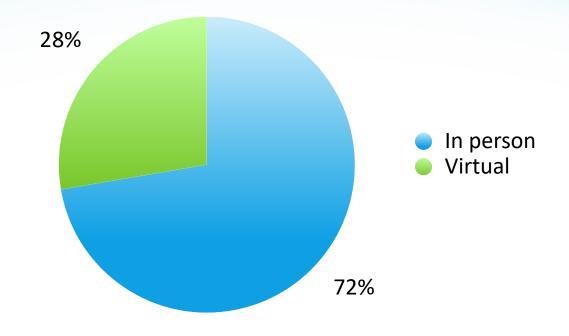


# Telehealth meets patients' needs?



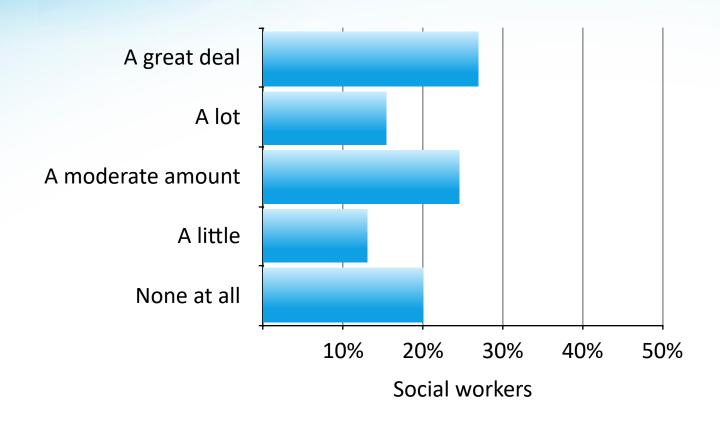


#### Which mode of evaluation do you prefer at this point?



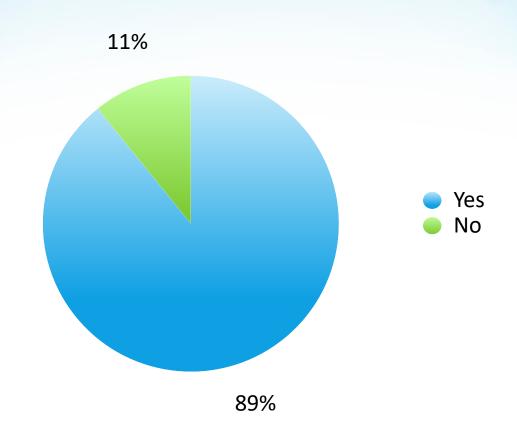


#### Is your institution taking your preference into consideration?



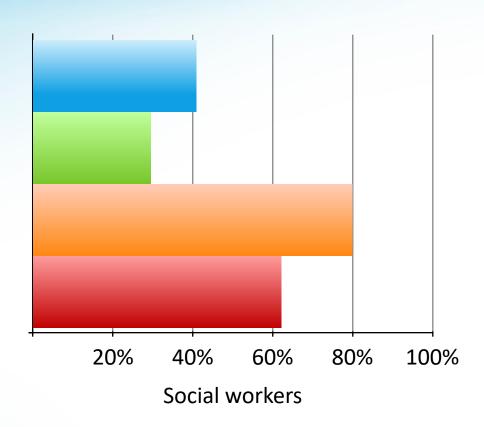


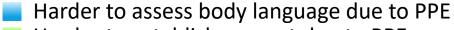
# Do you do any in-person care now?





# Challenges with in-person care





- Harder to establish rapport due to PPE
- Harder to hear or be heard due to PPE
- Harder to include caregivers due to visitor limitations

